



Limited English Proficiency (LEP) Plan

PRIMARY AGENCY: Kittitas County Sheriff's Office Emergency Management

SUPPORT AGENCIES: Kittitas County Sheriff's Office

Purpose

The purpose of the Limited English Proficiency (LEP) Response Appendix is to outline the responsibilities of Kittitas County regarding LEP persons and establish a process for providing assistance to them for agency programs, activities and services pursuant to Title VI of the Civil Rights Act of 1964, Executive Order 13166, and Title 38.52 RCW.

This Plan is an attachment to the Kittitas County Comprehensive Emergency Management Plan (CEMP), including but not limited to Emergency Support Function 2 (ESF-2), Communication, Information, and Warning Systems; ESF-6, Mass Care, Emergency Assistance, Housing and Human Services; ESF-8, Public Health, and Medical Services; and ESF-15, External Affairs.

This Plan does not relieve local cities, towns, or other agencies of their responsibility to communicate and provide information on the emergency or disaster to their residents including LEP populations during times of emergency or disaster.

Scope

Emergency public information actions before, during and after any emergency will be determined by the severity of the emergency or potential emergency. Kittitas County Emergency Management will take reasonable steps to ensure access to vital public health and safety information and services to LEP populations during emergencies or disasters, as well as the recovery phase of incidents impacting Kittitas County. The appropriate mix of language services – translations and interpretations – will be decided on a case-by-case basis, based on LEP populations in the impacted areas and operational needs.

This plan details responsibilities, the ways in which assistance may be provided, staff training, how to notify LEP persons that assistance is available, and information for future plan updates.

Authorities and Policies

Title VI of the Civil Rights Act of 1964

“No person in the United States shall, on the ground of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

Executive Order 13166

Improving Access to Services for Persons With Limited English Proficiency”. Different treatment based upon a person’s inability to speak, read, write, or understand English may be a type of national origin discrimination. Executive Order 13166 directs each Federal agency that is subject to the requirements of Title VI of the Civil Rights Act of 1964 to publish guidance for its respective recipients and sub-recipients clarifying that obligation.

EPCRA

The Emergency Planning and Community Right-to-Know Act (EPCRA) provisions help increase public’s knowledge and access to information on chemicals at individual facilities, their uses, and releases into the environment. States and communities, working with facilities, can use the information to improve chemical safety and protect public health and the environment.

Section 304 Emergency Release Notification Requirements - Any facility that releases into the environment one of the listed types of chemicals in an amount equal to or greater than its reportable quantity as required by the Emergency Release Notification regulation.

Title 38.52.070 RCW

Section (3) establishes the requirement for emergency management organizations to include a communications plan which identifies “significant population segments” that have Limited English Proficiency and defines how life safety information will be disseminated to those populations during an emergency or disaster.

“Significant population segments” is defined as a language group that constitutes five percent or one thousand residents, whichever is less, of the population of persons eligible to be served or likely to be affected within a city, town, or county. The data source which is used for these determinations must come from the Office of Financial Management.

(3)(a) Each local organization or joint local organization for emergency management that produces a local comprehensive emergency management plan must include a communication plan for notifying significant population segments of life safety information during an emergency. Local organizations and joint local organizations are encouraged to consult with affected community organizations in the development of the communication plans.

(ii) "Significant population segment" means, for the purposes of this subsection (3), each limited English proficiency language group. The office of financial management forecasting division's limited English proficiency population estimates are the demographic data set for determining eligible limited English proficiency language groups.

SSB 5046 – Modified Title 38.52 RCW to establish requirements for providing public notices of public health, safety, and welfare in a language other than English.

Chapter 118-30 WAC

LEP populations are components of the Whole Community concept which is discussed as a requirement for inclusion throughout the planning process.

Kittitas County Ordinance 2018-015; Kittitas County Code: 2.48.010



2018-015-ordinance
kittitas county code.px

(Double click on icon to read the document)

Situation Overview

Natural hazards, as well as other emergencies and disasters, pandemics or mass fatality emergencies can occur at any time, causing significant loss of life, as well as damage to the infrastructure and loss of essential services.

Every reasonable effort to provide emergency alerts and warnings to the public will be made in a timely manner. However, resources and communication systems may become overwhelmed by the magnitude of an incident and its impacts.

Due to the unique geography of Kittitas County, transportation routes and the ability to move the population could be affected by the following hazards disrupting the ability to use roads:

1. Wildfire
2. Flooding
3. Severe weather
4. Earthquake
5. Hazardous Materials incident
6. Terrorism Event



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LEP Populations in Kittitas County

The following languages have been identified as meeting the requirements of Title 38.52.070:
Spanish – 4,594 residents

Jurisdiction Name	Jurisdiction Population	Language Group	Language Group Pop.	Percentage of Jurisdiction Pop.
Kittitas County	44,337	Spanish	4,594	10.36%

Table 1- Kittitas County’s significant Population Segments and Census Information¹

Emergency alerts and notifications are extremely important to the safety of individuals, families and communities. Through prompt and appropriate messaging, individuals and families can take proactive and protective measures to secure their safety and wellbeing and be informed of services and programs.

Kittitas County emergency preparedness outreach programs, activities, and educational materials to the LEP population, as well as those with disabilities, functional and access needs, are important to prepare individuals and families before an emergency of disaster strikes. Local organizations, agencies and industry contacts are used to partner with Kittitas County Emergency Management to provide emergency preparedness materials and information to LEP populations in the County.

Emergency information that should be translated or interpreted to LEP populations includes all vital information for emergency preparedness, emergency notifications and alerts, and critical information during emergencies, or recovery, that is related to health, life safety or security of individuals in Kittitas County.

Kittitas County Sheriff’s Office has limited resources and will attempt to provide messages inclusive of limited English proficiency audiences. This will be accomplished by utilizing certified interpreters to translate messages from English to Spanish. Messages will be posted on the Sheriff’s Office’s social media. Those messages can be organically shared by others and the news media which includes but is not limited to the following messaging systems:

¹ [2020 Census data releases | Office of Financial Management \(wa.gov\)](#)

Local Alert System: Everbridge

The Everbridge Emergency Notification System is a secure software platform - mass notification system – when clicking the link below or scanning the QR code one can choose a preferred language to sign up to receive alerts:

[Citizens - Kittitas County, WA - Sign In](#)



The Everbridge Alert & Warning system includes the following types of alerts:

- **IPAWS** (Federal Warning System) **Alerts:** Reach all the cellphones users, including unregistered visitors, in the impact area through Wireless Emergency Alerts (WEA).
- **Emergency Alert System (EAS)** Broadcasts deliver emergency alerts through Radio and TV networks.
- **Wireless Emergency Alerts (WEA)** - Emergency alerts through text messages can be delivered to all cell phones held by residents and visitors physically located in the alert area. Cellphone users receive alerts with no pre-registration required.
- **Geo-targeted reverse 911:** Voice Alerts to residents and businesses through map-based selection. Emergency Management can utilize the Everbridge's GIS tools to select recipients in a geographic area by drawing polygons, circle, freehand line with multiple buffer zones, include/exclude circle and flexible square frame. This provides the ability to search by address, landmark, contact location, street segments, city, zip code, and Latitude/Longitude.
- **Subscriber Alerts:** Notify public subscribers through their preferred contact method, including text, mobile app, email or voice call.



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News/Radio/TV stations

News Media – As of October 31st, 2024

Name	Email	Phone
Daily Record (Kittitas County)	detchey@kvnews.com (GM)	509-925-1414
KXLE Newstalk 1240 Radio	kxle@fairpoint.net	509-925-1240
KXLE Music 95.3 Radio	bill.wolfenbarger@jodesha.com	360-581-3638
88.1 The Burg (Ellensburg)	kcwu.881@cwu.edu	509-963-2311
KNDU (Tri Cities, Yakima)	news@kndu.com	509-737-6725
KOMO News (Seattle)	tips@komonews.com	206-404-4145
KIMA TV (Yakima)	tips@kimatv.com	509-895-8030
KNDO NBC (Yakima)	web@nbcrightnow.com	509-225-2323
Yakima Herald Newspaper	news@yakimaherald.com	509-577-7751
King 5 News (Seattle)	eveningtips@king5.com	206-448-3850
NKC Tribune (Kittitas County)	nkctribune.com/contactus	509-674-2511
Fox 13 News (Seattle)	Fox13tips@fox.com	206-674-1305
Apple Valley News (Tri Cities)	jloftus@applevalleynewsnow.com	509-735-8369
NCW Life News (Wenatchee)	news@ncwlife.com	509-888-9352
102.1 The Quake (Wenatchee)	laura.gooch@townsquaremedia.com	509-665-6565

Social Media/Web Based Platforms

- Facebook – Kittitas County Sheriff’s Office
- Press Releases via Kittitas County Website www.co.kittitas.wa.us

Door-to-door notifications by first responder agencies including:

- Kittitas County Sheriff’s Office
- Ellensburg Police Department
- Cle Elum-Roslyn Police Department
- Kittitas Police Department
- Central Washington University Police Department
- Fire Districts 1, 3, 4, 7, 6, Kittitas Valley Fire and Rescue, Roslyn Fire Department, Cle Elum Fire Department, South Cle Elum Fire Department, and Snoqualmie Pass Fire and Rescue.

Public Address Systems

Community Groups

- Local Faith Based Organizations

Other organizations (e.g., health department, community service groups, schools, shelters, ethnic associations etc.)

- Kittitas County Public Health Department

- Kittitas Primary and Secondary Schools
- Ellensburg School District
- Cle Elum-Roslyn School District
- Easton School District
- Thorp School District
- American Red Cross

Pre-determined messaging locations for information posting

- Fire Stations
- Schools
- Grocery Stores
- Post Offices
- Public Libraries
- Churches and Houses of Worship
- Food Banks
- Courthouse and County/City Offices

Concept of Operations

In the event an emergency or disaster occurs, the incident is typically reported by either a community member or First Responder to the Kittcom 911 Communication Center, the Public Safety Answering Point (PSAP), for public safety communications in Kittitas County.

Kittcom 911 has several programs and services to provide communication access or assistance to LEP and AFN individuals that report an emergency or need emergency assistance from public safety agencies (Fire, EMS or Law Enforcement). This includes Language Line Solutions interpretation services that assist with interpretation of over 240 languages and is a 24/7/365 service via telephone. All public safety agencies also have access to this service through Kittcom 911. Also available is text to 911 from any cellphone, and text telephone (TTY) which gives deaf and hard of hearing a text-based system for communicating over phone lines.

Upon notification of an incident, Kittitas County Sheriff's Office Emergency Management will alert and notify the appropriate emergency management staff and officials, activate the EOC, and implement the Kittitas County Comprehensive Emergency Management Plan (CEMP). Kittitas County Emergency Management will support the Incident Commander by activating public information alerts and notifications, establishing a liaison with other organizations and entities, and implement appropriate plan annexes and appendices to support response and recovery operations.

Kittitas County Emergency Management and regional partners utilize the "Everbridge Emergency Notification System" to supply emergency alerts, notifications, and other critical information to the public and public safety agencies.

Kittitas County Emergency Management's operational objective of public information alerts and notifications, in both English and Spanish, includes follow-up or additional public alerts and



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notifications when needed. Kittitas County Emergency Management has all Everbridge Emergency Notification System public alert and warning system capabilities to provide the affected segments of the community with critical lifesaving and life-sustaining information, by a variety of means, to aid the public to take protective actions.

Alert and Warning information and notifications provided to the public should offer information on the current situation, provide clear and actionable guidance, and be culturally and linguistically appropriate, to the maximum extent possible under the circumstances. Additional considerations should be given to provide information to the LEP population regarding evacuations and reentry, mass care services, and issues that affect public health.

This objective continues throughout the life of the incident as emergency management provides updated incident alerts and information concerning evacuations, shelters, and other public health and safety information and services. The successful outcome of this objective is completed when the incident is stabilized, and public health and safety notifications and information is no longer needed to provide actionable guidance concerning public services and assistance related to the incident response and recovery.

During emergency evacuations or other protective actions in an impacted area, Kittitas County Emergency Management or other public safety agencies may require translation or interpretation services. Printed evacuation notices distributed by Kittitas County Sheriff's Deputies includes the same information in Spanish on one side and English on the other. Kittitas County Emergency Management will use the services of certified translators and interpreters to the extent possible and practical during emergency response and disaster recovery operations. However, the criticality of information to be shared and the availability of certified translators or interpreters may impact when and how certified individuals will be used.

Kittitas County Emergency Management also provides a trained public information officer (PIO), in coordination with the Incident Command PIO and Kittitas County PIO, to provide accurate, accessible, and timely information and instruction to the public in both English and Spanish in accordance with this plan. The incident PIOs may also utilize translation services, systems, and several forms of media to disseminate information to the public in English and Spanish.

Whole Community Involvement

Emergency management serves the whole community, so we assume the proportion of LEP persons our emergency management organizations are likely to serve, encounter, or receive notifications of life safety information during an emergency to be the same proportion as LEP persons in the general population. See Table 1. We assume Kittitas County will serve 10.36% or approximately 4,594 LEP persons.

The exact number of children, individuals with disabilities, individuals with access and functional needs, and LEP individuals that are notified of life safety information will vary depending upon the nature and scope of emergencies or disasters that occur. We will share preparedness information

and general communications to the entire population, including LEP and AFN persons, and strive to be prepared to communicate to all significant population segments in an emergency or disaster. We will be prepared to serve or notify the language group populations listed in Table 1.

Organization



Exchanging, forwarding, and posting verified information expeditiously is critical in providing emergency information to the community. Emergency Management serves as a central hub for the flow of emergency information. Emergency Management will collate, verify, and disseminate the emergency messaging to our partners and community members. Coordination with our partners echoing emergent messages will increase the reach to our community.

Direction, Control, & Coordination

The Incident Command System (ICS) is the basis for all direction, control and coordination of emergency response and recovery efforts conducted under this plan. ICS will be used to provide a common organizational structure and framework for multiagency/multi-jurisdiction operations and coordinating emergency management related actions, resources, and activities with other federal, state, county, regional, private-sector, and nongovernmental organizations.

The operations of emergency management within Kittitas County are established by the Inter-local Agreement between the County of Kittitas and the Cities of Cle Elum, Roslyn, Easton, Thorp, Kittitas, and Vantage.

All disasters and emergencies begin locally, with local jurisdictions working in collaboration with county and other local public safety agencies to provide initial response. The complexity of emergency response operations during a disaster or emergency requires that direction, control, and coordination channels are formalized and understood by all involved in the incident.

Horizontal Integration

Region 7 Interlocal agreement: The purpose of this agreement is to codify the ability for surrounding counties to be able to alert on behalf of others in the agreement. These abilities include communications services, such as public alerts and notifications and LEP communication access and translation services. Within Region 7 the counties include Kittitas, Grant, Chelan, Douglas, and Okanogan.



2022-29-09 WA HLS
Region 7 ILA - Final Si

Vertical Integration

Washington State Washington Statewide AMBER Alert Plan: This plan details how emergency alerts are dispatched from the state downwards.

Responsibilities

Preparedness	Activity/Action	Organization(s) Involved
Planning	Pre-Incident Planning	
	Development of Pre-scripted messages.	<i>Emergency Management, PIOs, Everbridge managers</i>
	Review, revise, and test capabilities to deliver pre-scripted messages using the Everbridge Emergency Notification System technology.	<i>Emergency Management, PIOs, Everbridge managers</i>
	Participate in emergency/disaster exercises and drills to test alert and warning activation capabilities.	<i>Emergency Management, PIOs, Everbridge managers</i>

Response	Activity/Action	Organization(s) Involved
Public Information and Warning	Alerts and Warnings	
	Deliver verbal and written messages in all identified LEP languages.	<i>Emergency Management, Kittcom, Local Media</i>

Response	Activity/Action	Organization(s) Involved
	Culturally and Linguistically Appropriate Messaging	
	Coordinate the translation of all pre-scripted messages through a certified interpreter.	<i>Emergency Management</i>
	Delivering Actionable Guidance	
	Ensure that all LEP messages contain instructions that inform the public on actions and activities to take.	<i>Emergency Management, Private/Public Sector Language Services</i>
	Evacuation	
	Provide transportation with LEP support for response priority objectives, including the evacuation of LEP people and animals, and coordinating access for the delivery of vital response personnel, equipment, and services to affected areas.	<i>Emergency Management, Law Enforcement, Fire Districts, Public Utilities, Energy Providers, School Districts.</i>
	Reentering Affected Area	
Critical Transportation	Assess and communicate in the appropriate identified languages the initial damage of roadways/transportation network to ensure transportation safety for those who need to re-enter the affected areas.	<i>Kittitas County Public Works Department, City Streets and Public Works Departments, Emergency Management</i>
	Survivor Safety and Assistance	
Environmental Response/Health & Safety	Identify, assess, and mitigate work health and safety hazards in identified LEP languages as well as disseminate health and safety guidance and resources to response and recovery workers.	<i>Kittitas County Public Works Department, City Streets and Public Works Departments, Emergency Management</i>
	Ensuring Access	
Environmental Response/Health & Safety	Ensure all affected LEP populations are communicated to in the appropriate language the location of where they have access to life-sustaining services such as hydration, feeding, sheltering, temporary housing, evacuee support, and reunification.	<i>Emergency Management, Kittitas County Public Health Officer, Public Health</i>
	Sheltering, Feeding, Hydration, Pets (Messaging)	
Mass Care Services	Utilize pre-scripted messages for identified LEP populations in Kittitas County about how to find mass care resources.	<i>Emergency Management, Kittitas County Public Health Officer, Public Health</i>
	Voice Communications	
	Utilize pre-identified, certified interpreters from the Kittitas County network to verbally communicate to Kittitas County LEP populations.	<i>Kittitas County PIOs, Municipalities PIOs, Hospital PIOs, Fire District PIOs</i>
	Data Communications	



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Response	Activity/Action	Organization(s) Involved
Operational Communications	Utilize pre-identified, certified translators to script needed messaging for data communications to include utilizing Language Line services and certified county employees.	<i>Kittitas County Emergency Management, Stakeholder PIOs</i>
	Communication Between Responders and the Affected Population	
	Utilize vetted translators from trusted businesses like Language Line as well as employees from Kittitas County to liaison between responders and the affected population.	<i>Kittitas County Emergency Management, Incident Stakeholders</i>
	Health Assessments	
	Enable equitable access to health assessments for LEP populations affected by an event.	<i>Kittitas County Emergency Management, Incident Stakeholders</i>
Public Health, Healthcare, & Emergency Medical Services	Public Health Interventions	
	Communicate effectively to inform and educate LEP populations about risks, resources, and support during Public Health interventions.	<i>Emergency Management, Kittitas County Public Health Officer, Public Health</i>
	Health Assessments	
	Partner with Kittitas County Public Health to promote dissemination of emergency preparedness and public information to mitigate the extent and impact of disease and health problems.	<i>Emergency Management, Kittitas County Public Health Officer, Public Health</i>

Resource Requirements

Micro-level (EOC/ECC)

All agency representatives invited to participate in EOC operations should be reminded to provide their own laptop computers, cell phones, and any references and supporting guidance (useful plans, maps, or checklists) needed for EOC operations.

Local interpreters may be requested to an incident scene or to the EOC to support LEP communications or response operations

Development and Maintenance

This plan was developed by the Kittitas County Sheriff’s Office Emergency Management Division, which serves as the planning committee for unincorporated Kittitas County, to include the limited English proficiency plan. The plan will be formally reviewed and updated at least once every five years on the same cycle the ESF 15 narrative is reviewed and updated. The Emergency Management staff will manage the review and update process. As appropriate, external organizations will be invited to participate in the review process. Jurisdictions within Kittitas County review plans and provide feedback which is used to update and maintain plans in an efficient and relevant manner. After-Action Reports (AARs) and improvement plans

following training exercises and real-world incidents are intended to review and evaluate the effectiveness of operational communication plans, systems, interoperability, and coordination. AARs will include an evaluation of LEP proficiency and effectiveness to the LEP community obtained through the responsiveness of the output of information primarily through social media and the alert and warning system Everbridge. In addition, changes will be made to the appendix on an as-needed basis between formal reviews to reflect best practices, lessons learned, updating LEP population data, media lists, sources of translators and interpreters, etc.

Several technological challenges repeatedly limit the effectiveness of public alerts and notifications in Kittitas County:

- The success of WEAS or IPAWS messaging is often based on the number of cellular towers communicating with each other in a specific area. In rural locations where only one or two cellular towers reach the affected location, the messaging can bleed over to unaffected areas or may not reach affected residents.
- WEAS messaging is currently limited in the characters per message, which also limits the clarity and effectiveness of the information being sent.
- Presently, phone carriers are not required to send out notifications in secondary language. (Need Federal mandate)
- State does not have 24 hr. interpretation available through State EMD.
- Local Spanish radio stations are not staffed 24 hours a day so cannot always be used to get notifications and messages sent.

While most of the repeated challenges are out of our control, there is a plan in process to develop additional VOAD and community partners to increase the effectiveness of emergency alerts and notifications, especially to the Limited English Proficiency (LEP) and Access and Functional Needs (AFN) populations in Chelan County.

References and Supporting Guidance

Office of Financial Management (OFM) – Special Subject Estimates

Provides for an estimate of student population with limited English proficiency (LEP) for the state and counties.

<https://www.ofm.wa.gov/washington-data-research/population-demographics/population-estimates/special-subject-estimates>

Limited English Proficiency Application

An ArcGIS map with each county in Washington State displayed in relation to how many language requirements were identified from OFM data.

<https://waseocgis.maps.arcgis.com/apps/webappviewer/index.html?id=ffd638d41f7045fe97a27d1e2ccb0af>

The following electronic copies of our Limited English (LEP) preparedness materials are used year-round to educate the public on how to sign up for our Everbridge alert and warning system as well as familiarize with the evacuation levels and expectations.



evac level
guide-Spanish PDF.pc



Everbridge ALERTS
QR CODE POSTER SP.



1-2024 KCSO
Evacuation Notice Do

Terms and Definitions

KCEM – Kittitas County Emergency Management

Communication Plan – As defined in Title 38.52.010 RCW, “means a section in a local comprehensive emergency management plan that addresses emergency notification of life safety information.”

LEP Person - A Limited English Proficiency person is one who does not speak English as their primary language and who has a limited ability to read, speak, write or understand English.

Life Safety Information - As defined in Title 38.52.010 RCW, "means information provided to people during a response to a life-threatening emergency or disaster informing them of actions they can take to preserve their safety. Such information may include, but is not limited to, information regarding evacuation, sheltering, sheltering-in-place, facility lockdown, and where to obtain food and water.

Significant Population Segment – As defined in Title 38.52.070 RCW, “means, for the purposes of this subsection (3), each limited English proficiency language group that constitutes five percent or one thousand residents, whichever is less, of the population of persons eligible to be served or likely to be affected within a city, town, or county. The office of financial management forecasting division's limited English proficiency population estimates are the demographic data set for determining eligible limited English proficiency language groups.”



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Public Health and Safety

Pre-Scripted Life Safety Notification Messaging

<p>Notices on level 3 evacuation (include information on available transportation, if available)</p>	<p>EVACUATION ALERT - There is a (HAZARD) located at (LOCATION). If you are in the area, you are instructed to evacuate immediately until you receive an all-clear.</p>
<p>Notices on sheltering in place</p>	<p>SHELTER IN PLACE - There is a (HAZARD) at (LOCATION). You are instructed to shelter in place until you receive an all-clear. (would include instructions on what to do in the room based on what is causing the shelter in place – if hazmat for instance, seal up windows and doors...)</p>
<p>Notices where individuals can obtain care or assistance (e.g., food, water, showers, medical care; and shelter and food/water for pets and large animals, etc.). Include information on available transportation, if available.</p>	<p>_____ has set up shelters in the following locations:</p> <p>For people WITHOUT PETS _____</p> <p>For people WITH SMALL PETS _____</p>
<p>Notice on facility lockdown</p>	<p>These would be issued by the facility that is going on lockdown. KCEM would share the information on the Sheriff's Office Facebook page.</p>
<p>Notices on food safety (e.g., safe handling and disposal of potentially contaminated food products).</p>	<p>This would come from the Health Department. KCEM would share the information on the Sheriff's Office Facebook page.</p>
<p>Other public health and safety information (e.g., air quality announcements; generator safety tips; how to avoid carbon monoxide poisoning; how to disinfect potentially contaminated wells; cleaning up after a disaster, and when and how to dispose of damaged household goods; need for health screening or prophylaxis to prevent spread of infections, diseases, etc.)</p>	<p>This would come from the Health Department. KCEM would share the information on the Sheriff's Office Facebook page.</p>
<p>Other Emergency messages Emergency closure or detour notices for key transportation corridors, passenger rail lines and public transit systems (bus routes, commuter rail, ferry routes).</p>	<p>ROAD CLOSURE - A (MAJOR INCIDENT/ACCIDENT) has occurred at [location] [on/near] resulting in road closures. Seek alternate routes. If not in the area, stay away and allow emergency services personnel to work safely. KCEM would share information received from affected facilities on the Sheriff's Office Facebook page.</p>



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